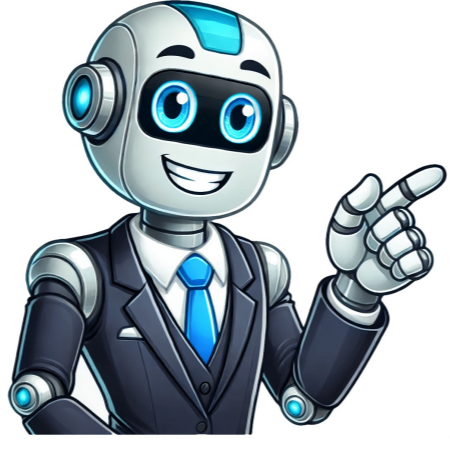


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Registration desks are located at all three campuses. Unless a specific location is indicated on your patient itinerary, registration needs can be addressed at all desks. Arizona First floor of the Mayo Clinic Specialty Building in Phoenix Concourse level of the Mayo Clinic Building in Scottsdale Lobby of Mayo Clinic Hospital in Phoenix Florida Lobby of the Davis Building Lobby of Mayo Clinic Hospital Lobby of the Mangurian Building Minnesota Lobby level of the Gonda Building Lobby of Mayo Clinic Hospital, Saint Marys Campus, Mary Brigh Building Lobby of Mayo Clinic Hospital, Methodist Campus, Eisenberg Building New patients Online registration Many new patients prefer to complete patient registration using Mayo Clinic Patient Online Services. Log in to your online services account, or create a new account. Under the Billing and Insurance menu, select "Insurance Information" to complete your patient registration online. Registration by phone Demographic and insurance information will be gathered at the time of scheduling your appointment. If the information is not complete, you will receive a call to confirm or will be asked for this information when you check in for your appointment. You may also contact Mayo Clinic directly to update your demographic and insurance information at the following phone numbers: Arizona campus: 833-843-5315 (toll-free) Florida campus: 877-956-1820 (toll-free) Rochester, Minnesota campus: 833-479-5483 (toll-free) Registration by mail or in person If you received paperwork by mail, you may return it with the required signatures and documentation as indicated on the form. Time permitting, please complete the registration forms and return them to Mayo Clinic using one of the options provided in your preregistration packet. To expedite the registration process, please return paperwork with required signatures and documentation as indicated on the form. Pre-service payment If insurance coverage cannot be verified prior to your visit to Mayo Clinic, or you are uninsured, you will be asked for a pre-care deposit. An estimate will be generated based on scheduled or requested appointments and testing. Additional deposits may be necessary after your initial evaluation and testing if more consultations and tests are ordered. If you have questions about potential out-of-pocket expenses, you may obtain an estimate online using Mayo Clinic's Cost Estimator Tool or contact a financial counselor at the following numbers: Arizona campus: 833-843-5315 (toll-free) Florida campus: 877-956-1820 (toll-free) Rochester, Minnesota campus: 833-479-5483 (toll-free) Returning patients Please update or confirm your demographic and insurance information as needed. Accurate patient information is essential for all patient correspondence, including physician letters, patient schedules and monthly statements. Should you have a change in your information during the year, please let us know immediately, preferably through Mayo Clinic Patient Online Services. You may also contact Mayo Clinic directly to update your demographic and insurance information at the following phone numbers: Arizona campus: 833-843-5315 (toll-free) Florida campus: 877-956-1820 (toll-free) Rochester, Minnesota campus: 833-479-5483 (toll-free) Venous thromboembolism. National Heart, Lung, and Blood Institute. . Accessed April 5, 2022. Bauer KA, et al. Clinical presentation and diagnosis of the nonpregnant adult with suspected deep vein thrombosis of the lower extremity. . Accessed April 5, 2022. Libby P, et al., eds. Cardiovascular disease in older adults. In: Braunwald's Heart Disease: A Textbook of Cardiovascular Medicine. 12th ed. Elsevier; 2022. . Accessed April 5, 2022. Lip GYH, et al. Overview of the treatment of lower extremity deep vein thrombosis (DVT). . Accessed April 5, 2022. What is venous thromboembolism? Centers for Disease Control and Prevention. . Accessed April 5, 2022. Diagnosis and treatment of venous thromboembolism. Centers for Disease Control and Prevention. . Accessed April 5, 2022. Jameson JL, et al., eds. Pulmonary thromboembolism and deep-vein thrombosis. In: Harrison's Manual of Medicine. 20th ed. McGraw Hill; 2020. . Accessed April 5, 2022. Hull RD, et al. Biology of warfarin and modulators of INR control. . Accessed April 5, 2022. Blood thinner pills: Your guide to using them safely. Agency for Healthcare Research and Quality. . Accessed April 5, 2022. Medical review (expert opinion). Mayo Clinic. Sept. 22, 2020. Physical Activity Guidelines for Americans. 2nd ed. U.S. Department of Health and Human Services. . Accessed April 5, 2022.