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Sometimes on Windows, Telegram Desktop may not show images and videos. The issue can be very annoying, as the built-in viewer fails to open the images full screen, and play videos. For some other users, it plays video, but the image doesn't update, so they can only hear the sound. Here's what to do if you run into the issue.Pavel Durov's Telegram is one of the most popular messenger apps today. It supports all major platforms, so its apps exists on Android, iOS, Windows, Linux, and Mac. Also, you can use it right in the browser.Among its competitors, Telegram has most lightweight Desktop app. Its comes with a pack of convenient features. It can sync your conversation history across all your devices, transfer large files, includes flexible options for sending images, and much more. Finally, it has plenty of free stickers. Using it, you will find that some of its features are implemented much better than in other similar messengers.However, apps aren't perfect, so you can run into an issue when Telegram doesn't show videos and images in a conversation. To resolve this glitch, do the following.Fix Desktop Telegram is not showing images and videosOpen Telegram, and click on the menu button, and select Settings.In Settings, click on the Advanced item.On the next page, scroll down to the "ANGLE graphics backend" entry and click it.Finally, in the next dialog, change the "Auto" setting to either "Direct3D 11" or "Disabled".When prompted, restart Telegram.You are done! You should no longer have issues with images and videos in Telegram on Windows.The implementation of the ANGLE OpenGL backend in Telegram may fail to work properly depending on what hardware and drivers you have. For some of their combinations, the media rendering is not showing the image. So switching the backend to Direct3D 11 or disabling it completely solves the issue.Additionally, you may want to check if the automatic media download is enabled in your Telegram app. Otherwise, it will only show placeholders instead of the actual media files, making you perform an extra click to see images and videos.Check if media download is enabledIn Telegram settings, go to Advanced > Automatic media download. Under that section, you will find the following options:In private chatsIn channelsIn groupsClick on each of them. In the dialog that opens, review the media download options, and turn on the ones you would like to automatically arrive on your PC.Also, you can allow media autoplay for videos and GIFs on the same page. If any of these options are disabled, Telegram will not show media files automatically.So, enable the necessary options to make Telegram show images and videos automatically for private chats, channels, and groups, and you are good to go.That's it! Support usWinaero greatly relies on your support. You can help the site keep bringing you interesting and useful content and software by using these options:If you like this article, please share it using the buttons below. It won't take a lot from you, but it will help us grow. Thanks for your support! Does Your crush send you a picture on telegram, but it isn't loading? Or your Office sends you a flowchart for the new project, but that won't load in telegram.It's even so problematic when users on the other side find that you have seen the messages but won't give feedback because your image didn't load.So what went wrong?I was in your shoes the previous week. I use telegram for their secure messaging system. A vital analysis comes from my office one day, but the image won't load. So I've done an all-out search and found the fastest solution.That's why take a deep breath and read this article. And you will solve this image loading problem in minutes.Why doesn't Telegram Load my Photos?Image loading problems mainly occur if your device doesn't have enough cache space. Because Image takes more cache than regular text. Also, old versions of Telegram, unstable internet connection, or problems with the host server may cause this situation.Here are some reasons for Telegram won't load photos: Phone storage fullIf you continuously chat with people with videos or images, your phone may reach its capacity. Because telegram saves the chat file even if they don't show that in the gallery.Heavy cache fileTelegram saves most files in the cache memory to load faster. When you chat with images and videos, Telegram saves So that you don't have to reload the photos every time.When your cache storage is full, telegram can't access that. Even sometimes, Telegram can't access the old file If your cache is almost full. So always clear the unnecessary cache file.Follow our guide to fixing Can't Send Messages on Telegram.Old version of TelegramAn outdated version of any app has more bugs than the latest. Some bugs can cause your image loading problem in your old app. So you need to keep your app up to date all the time.Unsteady internet connection Telegram needs bandwidth to download images. And only after download you can access the photos. So if your internet connection is unstable, your image may not load even if you can chat normally.Server downWhen you send an image, The picture first goes to the telegram server and then to the user. So if telegram has a server issue, then you will face problems in loading images.Follow our guide to fixing can't change Telegram username.How to Fix Telegram Images Not LoadingTelegram has an end user inscription. So it needs a stable internet connection to load your image properly. Moreover, internal server problems, lack of bandwidth, or an outdated version of the app can prevent your picture from loading in telegram.Here are the steps to solve pictures not loading in Telegram:For AndroidThe most common cause for telegram pictures not loading is permission. If Telegram doesn't access your phone storage, your image won't show. Also, some other bugs can cause this same problem.Check our separate post on how you can Telegram Not Working on WiFi.Here is the fix to apply for Telegram images not loading on your android phone: 1. Enable storage permissionTelegram usually asks for permission for storage when you first launch it. If you have rejected the permission, Telegram won't show your image in the gallery.Here are the steps to enable storage permission in android:Long press Telegram app and select the I.Press See more.Select Permission. In storage Permission, select Allow.Have some time to spare? Quickly check out our epic guide on Can't Send Messages on Telegram.2. Save your chat in the galleryIn android, Telegram has an option to download all the chats in the gallery. You need to enable the save to gallery option to use this feature.Here are the steps to enable the save to gallery optionOpen your Telegram Tap the three-line menu > select Settings.Go to the chat Settings and scroll down. Enable Save to gallery.3. Select the auto-download optionYou can select the option to auto download all the media from your Telegram app. But keep in mind doing this will have a heavy impact on phone storage.Here are the steps to enable the auto download option on android.Go to Telegram Settings >Tap Data and Storage.Enable Automatic media download for both mobile and WiFi. Tap Ok option for Photos video and file tab.3. Clear cacheCache files help Telegram load faster. However, if you don't clear your cache for a long time, the Telegram will face problems loading images.Here are the steps to clear your case file of Telegram Go to Settings.Select apps & notifications. Tap See All apps In the apps & notifications. Press Telegram in all apps.Select storage and cache.Tap clear cache and close the Settings.4. Update TelegramIf Telegram isn't up to date, your image won't load. Because the old version app has some bugs that are solved in the newer version.Here are the steps to update your Telegram :Go to the "Play Store."Type Telegram in the search button.In the search right corner of the Telegram app, a green button called update will appear.Tap that Green button, and your app will start updating.For IOSTelegram can behave suspiciously on your iPhone if this app doesn't have proper permission to run. So at first, you need to make sure to give a telegram all the permission it needs.Here is the fix to apply for Telegram images not loading on your iPhone: 1. Allow auto downloadLike android, IoS has options to auto download. However, it's a bit different from the Android Settings.Here are the steps to enable auto download for IOS:Navigate to Telegram Settings > Press Data and Storage.Click Using Cellular and Using Wi-Fi.Allow Auto-download media.2. Select save incoming photosiPhone allows you to save photos from specific chat to phone storage. If you do not see pictures from a specific chat, this solution is for you.Here are the steps to enable saving incoming photos:Open Telegram on your IOS.Tap Settings > Data and Storage. Scroll down to the Save Incoming Photos option and tap that. Enable Contacts, Private Chats, Groups Chats, and Channels. 3. Reinstall TelegramReinstalling Telegram solves the image loading problem. Because if you reinstall the app, then only fresh software is installed, with a new copy of data on your IOS.Here are the steps to reinstall telegram on your iPhone:Long press Telegram app.Select remove the app. Tap Delete.Restart your iPhone.Go to App Store > SearchType Telegram >press Get in the search result. For PCTelegram app for PC can perform ghostly for some administrative issues or viruses. So make sure your App doesn't get affected.Here is the fix to apply for Telegram images not loading on your PC: 1. Run as administratorWhen you run an app as an administrator, the windows open the usually restricted files. This will help the telegram to get all the permission. So ruining telegram as administrator resolves issues.Here are the steps to run telegram as an administrator on your PC:Go to the search.Type Telegram.Right-click Telegram > Press run as administrator. 2. Give access to the Windows firewallWindows firewall saves your PC from unwanted viruses and apps. However, it can stop permission of telegram sometimes. So you should whitelist telegram in the firewall.Here are the steps to give telegram access to the Windows firewall:Open Control Panel.Tap Windows Defender Firewall.Click Allow an app or feature through Windows Defender Firewall. Check Public and Private boxes for the Telegram app. 3. Reinstall TelegramA freshly installed app will fix all the issues with Telegram because the fresh version doesn't have application corruption.Here are the steps to Reinstall the telegram:Go to Windows Settings > PressClick Telegram desktop> Press Uninstall. Go to Microsoft store> Type telegram. Press Get.ConclusionLong story short, if you have server status, unstable net connection, or app corruption, your telegram won't load your image. You can solve this problem by clearing the cache file or updating the app. Even reinstalling will help with the image loading.Also, you should check if the telegram has all the necessary permission to run.Thanks for reading this article thoroughly. I'm positive that your image not showing in the telegram has been solved. Contact me if you need further assistance. Best of luck. Ever been caught in the frustrating loop where Telegram just refuses to load images? We've all been there, and it can be quite a headache. One quick fix is to check your network connection. An unstable or slow network is often the culprit behind such issues. Using tools like Fast.com can help you gauge the upload and download speeds of your connection. It's not always the network though. Sometimes, the problem lies within the app itself. One effective solution is to clear the cache or update the app. This might sound technical, but it's as easy as pie. Head over to the App Store or Play Store, look for Telegram, and hit that update button if available. This can resolve many bugs that older versions carry. Another handy trick, especially for Windows users, involves tweaking some settings. By adjusting the ANGLE graphics backend from 'Automatic' to 'Direct3D 11' or 'Disabled,' you might get those images loading again. These settings are found under the Advanced section in Telegram's settings. So, whether it's on your phone or desktop, there are several avenues to explore to get Telegram back to its image-loading glory. Getting Started with Telegram Whether you're on Android, iOS, PC, or Mac, starting with Telegram is a breeze. With a straightforward installation process and simple initial setup, you'll be chatting with your friends and colleagues in no time. Installing Telegram on Different Platforms Installing Telegram on your device is easy and takes just a few minutes. Here's how to get started: For Android: Open the Google Play Store. Search for the Telegram app and select it. Tap Install. For iPhone (iOS): Open the App Store. Type "Telegram" in the search bar. Tap the Get button to install it. For Windows or Mac: Visit the official Telegram website. Choose the Telegram Desktop version. Download the setup file and follow the on-screen instructions. For Browsers: Navigate to web.telegram.org. Log in with your phone number. With these steps, Telegram will be ready to use on your preferred platform. Creating an Account and Initial Setup Once the app is installed, setting up is straightforward. Follow these steps to get started: Launch the Telegram app on your device. Tap Start Messaging. Enter your phone number and tap Next. You'll receive a verification code via SMS. Enter the verification code. This will link your number to the Telegram account. After verification, it's time for the initial setup: Create your profile by entering your name and optional profile picture. Allow Telegram permission to access your contacts. This helps you connect with friends already using the app. Customize your settings like notifications and privacy, which can be adjusted in the Settings menu. Now, you are all set to use Telegram's messaging features, whether chatting one-on-one or creating groups. Optimizing Data Usage Adjusting data settings in Telegram can enhance performance and reduce unnecessary data consumption. Let's cover automatic media downloads and managing storage and cache for a smoother experience. Understanding Automatic Media Download Settings Automatic media download settings are crucial for managing data usage in Telegram. We should control whether media files auto-download on mobile data or Wi-Fi. To adjust these settings: Click on the three lines at the top left. Navigate to 'Data and Storage'. Toggle the switches next to **'Automatic Media Download'** for mobile data and Wi-Fi. Activating these options lets us decide when to load media, preventing unexpected data usage. For example, enabling auto-download only on Wi-Fi saves mobile data. A handy tip: Keep videos disabled on mobile data to avoid high consumption . Managing Storage and Cache Regular maintenance of storage and cache plays a significant role in optimizing Telegram's performance. When cache accumulates, it can hinder app functionality. To manage storage and cache: Access your app drawer and locate Telegram. Hold the app icon, select 'App Info'. Tap on **'Storage & Cache'**. Click 'Clear Cache' and **'Clear Data'**. Clearing cache removes temporary files, freeing up space and potentially resolving image loading issues. Clearing data might require re-logging into Telegram but ensures a cleaner, more responsive app. This simple routine ensures the app runs like a well-oiled machine! Settings Mobile Data Wi-Fi Auto-download Photos On On Auto-download Videos Off On Enhancing Privacy and Security Ensuring privacy and security on Telegram is essential for protecting our conversations, whether we're chatting in private or in groups. We can adjust settings to suit our needs and make use of advanced features to safeguard our information. Adjusting Chat Settings Properly configuring chat settings can significantly enhance privacy. We should start by enabling end-to-end encryption for private chats, which ensures that only we and the recipient can read the messages. To do this, we can initiate a Secret Chat, a feature that Telegram offers specifically for secure communication. In Secret Chats, messages can be set to self-destruct after a certain period, adding an extra layer of security. Additionally, we can control who can see our online status, profile pictures, and even our phone numbers. This is crucial in public groups and channels to avoid unsolicited messages. Beyond basic chat settings, Telegram offers advanced security options to bolster our defenses. Turning on Two-Step Verification adds an extra layer of security by requiring a password in addition to the regular one-time code sent via SMS. We should frequently check active sessions to ensure that no unknown devices are accessing our accounts. If we find an unfamiliar session, we can terminate it immediately through the app's settings. Moreover, Telegram allows us to set up local passcodes for the app itself, providing an additional safeguard against unauthorized access, especially useful for shared devices. Implementing these adjustments and features can make our Telegram experience significantly more secure. Troubleshooting Common Issues When Telegram images fail to load, it can stem from connectivity issues or glitches within the app itself. Let's address these common problems with practical solutions. Addressing Connectivity Problems A shaky network connection can be the main antagonist in our quest for smooth Telegram usage. We need to first check our network connection. A tool like Fast.com can help measure our current bandwidth. If the network is unstable, we should try switching between Wi-Fi and cellular data. Sometimes, the problem lies beyond our devices and a simple check on Telegram servers using services like Downdetector can reveal if there's a widespread issue. Restarting our device can also help reset the network settings, potentially fixing the problem. Occasionally, using a VPN might disrupt the connection, so we should try disabling it to see if there's any improvement. Steps to check network issues: 1. Use Fast.com to test speed 2. Switch between Wi-Fi and cellular 3. Check Downdetector for server status 4. Restart device 5. Disable VPN Handling Media and Message Glitches Technical hiccups within the app can also cause media to fail. A tried-and-tested method is to clear the app's cache and data. Navigate to the app's settings, find the storage options and clear the cache. If this doesn't work, we can try reinstalling Telegram which often resolves more stubborn internal glitches. For older versions of the app, updating Telegram from the app store can solve bugs that hinder image loading. It's essential to keep the app up to date. Insufficient internal storage on our device can also prevent images from loading. Freeing up space might help resolve this. Lastly, enabling background data usage ensures Telegram has the necessary access to download and display images effectively while running. Fixing media glitches: 1. Clear Cache and Data 2. Reinstall Telegram 3. Update the App 4. Free up Device Storage 5. Enable Background Data Using these specific and actionable steps, we can troubleshoot and resolve issues, ensuring Telegram runs smoothly. Quick Tips Ensure you've provided Telegram permissions to access your storage and save photos on your device. Further, go to Telegram Settings > Data and Storage > Enable Save to Gallery for group chats, DMs, and channels. If nothing works, open an image > tap on the three-dot icon > Save to Gallery to download it manually. Check network connection: If your device is not connected to the internet or has an issue, Telegram won't download pictures to your gallery. Check storage space: If your iPhone or Android device doesn't have enough storage space, it won't be able to accommodate new photos that Telegram wants to save. Restart Telegram or Gallery app: Restart Telegram and the Gallery app to resolve temporary bugs and glitches. Update Telegram: Update the Telegram app for a bug-free experience. If you have denied the permission, Telegram will not be able to save photos to your gallery. Go to Settings > Apps > select Telegram from the list. Go to Permissions > Storage > select Allow from the following menu. Go to Settings > scroll down to find Telegram > go to Photos > tap on Full Access. Also Read: How to find files downloaded from Telegram Telegram offers an option to save all the downloaded photos and videos to the Gallery. You must enable it from the Settings. Step 1: Tap on the hamburger menu at the top right, and go to Settings. Step 2: Go to Data and Storage, and enable Save to Gallery for private chats, groups, and channels – depending on your preferences. If the Telegram photos still don't appear in the phone gallery, you must manually save them from conversations. Tap on the photo you want to save in the gallery. Then tap on the three-dot menu at the top and select Save to Gallery. Last updated on 15 May, 2024 The article above may contain affiliate links which help support Guiding Tech. The content remains unbiased and authentic and will never affect our editorial integrity.